RALTANO

LEGAL DOCUMENT · RT-LEG-05

# Non-Trading Regulations

raltano.com

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ARTICLE 1

## Purpose

1.1 These Non-Trading Regulations govern all operations on the Raltano Platform other than trading, including registration, verification, the handling of client balances, bonuses, funded account payouts, partner commissions and anti-money laundering controls. They form part of the Service Agreement and should be read together with the Payment Policy.

ARTICLE 2

## Registration and account data

2.1 Registration requires a valid email address that you control. The email address is confirmed with a verification code.

2.2 The name in your profile must match your identity documents and the owner of every payment method you use.

2.3 Each client may hold one Account. Duplicate Accounts may be merged or closed, and profits made on them may be cancelled.

2.4 An instant Demo Account opened without registration exists only for practice and is deleted automatically once its session ends. It cannot be deposited to, verified or used to buy any paid service.

ARTICLE 3

## Identity verification (KYC)

3.1 Before your first withdrawal, and at any other time on request, you must verify your identity by uploading a valid government-issued identity document and, where requested, a proof of address and a photograph. The Company may reject documents that are expired, unreadable, cropped, edited or that do not match your profile, and may ask for further documents. After verification, your name, date of birth and country can only be changed by request to support with supporting documents.

ARTICLE 4

## Client balances

4.1 Your Live Account balance is a record, kept on the Company's internal ledger, of the amount the Company owes you under the Service Agreement. Deposits are credited to this ledger and trades are executed against it; no deposit is invested, passed to a bank or placed in any market on your behalf. The Demo Account balance is virtual, has no monetary value and can be reset at any time.

ARTICLE 5

## Bonuses and promotions

5.1 Bonuses are optional and are added only when you choose them, for example by entering a promotional code with a deposit.

5.2 Each bonus has a trading volume requirement shown when it is offered, stated as a multiple of the bonus amount. Bonus funds cannot be withdrawn until the requirement is met, while your own deposited funds and profits remain withdrawable at any time.

5.3 The total bonus credited to one Account is limited to the maximum shown in the offer.

5.4 Bonuses obtained through multiple Accounts, abuse of promotions or prohibited trading practices may be removed together with any profit made from them.

ARTICLE 6

## Funded account payouts

6.1 Funded Accounts trade simulated capital. When you meet the programme conditions, the Company pays you the profit share stated for your plan, from its own funds, credited to your Live Account. Payouts can be requested at the interval and above the minimum amount shown in the programme terms. Where the programme provides for it, the evaluation fee is refunded with the first payout. The Company may review the trading on a Funded Account before approving a payout and may refuse a payout where the programme rules or the Trading Rules have been breached.

ARTICLE 7

## Copy trading and partner commissions

7.1 Profit shares paid by followers to strategy providers are calculated and transferred automatically on the schedule shown on the Platform. Partner (affiliate) commissions are calculated on the revenue generated by referred clients according to the partner programme terms. Commissions earned through self-referral, fake or duplicate Accounts or any form of fraud are cancelled.

ARTICLE 8

## Anti-money laundering

8.1 The Platform may not be used to launder money, finance terrorism or move funds of unlawful origin.

8.2 Withdrawals are made only to payment methods in your own name that you have used to deposit.

8.3 Deposited funds must be used for trading. Depositing funds and withdrawing them without trading, or using the Platform to move funds from one address to another, is a money laundering risk. Before a withdrawal, the trading volume on your live account (the amounts of your Binary trades and the margin of your Forex positions) must be at least equal to the total amount you have deposited. The Company checks this for every withdrawal; a withdrawal of funds that have not been traded in this way is reviewed and may be delayed or refused.

8.4 The Company may request information on the source of your funds, suspend any operation and, where required, report suspicious activity to the competent authorities without informing you.

ARTICLE 9

## Dormant accounts

9.1 The Company may contact you about an Account with no login or activity for an extended period and may close it after notice. Any verified remaining Live Account balance will be returned to you in accordance with the Payment Policy.

ARTICLE 10

## Account closure

10.1 You may delete your Account from your profile once all trades are closed and all withdrawals are completed. Deletion is permanent and the Account cannot be restored. The Company may close an Account in the cases described in the Service Agreement.

ARTICLE 11

## Contact

11.1 Questions about these Regulations may be sent to support@raltano.com.

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Questions: support@raltano.com · raltano.com