RALTANO

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Trading Rules

raltano.com

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Contents

Article 1 General provisions
Article 2 Quotes and instruments
Article 3 Digital option trades
Article 4 Settlement of digital options
Article 5 Pending trades
Article 6 Forex positions
Article 7 Prohibited trading practices
Article 8 Erroneous quotes and technical failures
Article 9 Funded and tournament accounts
Article 10 Questions and disputes

ARTICLE 1

General provisions

1.1 These Trading Rules set out how trades are opened, priced and settled on the Raltano Platform. They form part of the Service Agreement, and terms defined there have the same meaning here. The same rules apply to Demo, Live and Funded Accounts unless stated otherwise. The Company's server records, including its quote history and server time, are the conclusive record of every trade.

ARTICLE 2

Quotes and instruments

2.1 OTC Instruments are quoted by the Company's own pricing engine and are available 24 hours a day, 7 days a week. The pricing engine sets every OTC price on its own from a fixed formula. It never reads trades, trade amounts, directions, accounts or balances, demo or live, and the platform has no setting or control that can change a price or the result of a trade, so OTC prices run the same way for every client whatever anyone trades and a trade's result depends only on the price at its expiry. The engine's source code is published at /api/broker/fairness/source.

2.2 Market Instruments are quoted from external market data. Cryptocurrencies trade 24 hours a day, 7 days a week. Forex pairs trade 24 hours a day from Sunday 17:00 to Friday 17:00 New York time (22:00 UTC in winter, 21:00 UTC in summer). Gold and silver trade the same week with a daily break from 17:00 to 18:00 New York time. No trade can open or expire while a market is closed.

2.3 Demo trading has no effect on any quote. Quotes are the same for every client whatever trades are opened.

2.4 The Company may add, suspend or remove instruments and change trading hours at any time.

ARTICLE 3

Digital option trades

3.1 The amount of a single trade must be between $1.00 and $5,000.00. There is no limit on how many trades you may hold open at the same time.

3.2 A trade has either a duration (from 5 seconds up to 4 hours) or a fixed closing time chosen in the terminal.

3.3 The payout percentage shown when you open a trade is fixed for that trade and is not affected by later changes. Payouts may differ between instruments and change with market conditions. Pro and VIP account levels add a bonus to payouts on Live Account trades only.

3.4 A trade opens at the quote shown on your screen at the moment you click, as confirmed by the server. A trade may be refused if the quote has changed, the market is closed, the instrument is unavailable or your balance is insufficient.

ARTICLE 4

Settlement of digital options

4.1 Every trade closes at its exact expiry time and is settled on the quote at that moment, whether or not you are online. If the expiry quote is above the opening quote for an Up trade, or below it for a Down trade, the trade wins and you receive your amount plus the payout. If the expiry quote is on

the other side, the trade loses and the amount is lost. If the expiry quote equals the opening quote, the amount is returned. Once settled, a result is final, subject to Article 8.

ARTICLE 5

Pending trades

5.1 You may place pending trades that open at a set time or when the quote reaches a set level, within 24 hours of placing them. A pending trade opens on the terms in force when it is triggered and is cancelled if it cannot be opened, for example because the balance is insufficient or the market is closed.

ARTICLE 6

Forex positions

6.1 Positions are sized in lots from 0.01, in steps of 0.01; the largest position you can open depends on your free margin, that is your balance and leverage. There is no limit on how many positions you may hold. Leverage is chosen from the options shown in the terminal, and the Company may set lower leverage for some instruments or accounts.

6.2 Positions open at the current Buy or Sell quote and close at the opposite quote. Take profit, stop loss and pending orders are executed at the first available quote once their level is reached, which in fast or gapping markets may be worse than the level requested.

6.3 When your margin level (equity divided by used margin) falls to 60% you receive a margin call. Below 20%, positions are closed automatically, starting with the largest loss, until the margin level is restored. Your balance never goes below zero; if a loss on the live account is larger than the balance, money held for a pending withdrawal on that account also covers it, and that withdrawal is reduced or rejected.

6.4 Leverage on news is not changed: the leverage you choose applies at all times. However, positions opened from 15 minutes before to 15 minutes after the release of high impact economic news, whose combined value is more than 1,000 times the equity of the account when they are opened (an actual leverage above 1:1000, whatever leverage is selected), are treated as abusive trading. For such positions the Company may reject any pending withdrawal from the account, adjust the balance to remove the profit made on them and block the account for misuse of margin. The same applies where such positions are taken on both sides of the market across different accounts, devices or IP addresses, by one person or by persons acting together.

ARTICLE 7

Prohibited trading practices

7.1 The following are prohibited on every account type:

(a) exploiting quote delays, quote errors, server faults or any other technical weakness of the Platform;

(b) opening opposite trades on the same instrument from different accounts, including accounts of different persons using the same IP address, device or network;

(c) coordinated trading between persons or accounts, or trading on behalf of another person;

(d) using software, scripts or bots that interact with the Platform in a way not offered by the Company;

(e) any form of arbitrage, latency trading or market manipulation.

7.2 Where the Company detects a prohibited practice, it may cancel the affected trades, remove the resulting profits, close the Account and apply the measures in the Service Agreement. When an Account is blocked for a breach of these Trading Rules, its open positions are closed at the current quote, its pending orders and withdrawals are cancelled, and the remaining balance is retained by the Company.

ARTICLE 8

Erroneous quotes and technical failures

8.1 If a trade is opened or settled at a quote that is clearly wrong as a result of a technical error, or during a failure of the Platform, the Company may correct the trade to the right quote or cancel it and return the amount. The Company will act in good faith and will inform you of any such correction.

ARTICLE 9

Funded and tournament accounts

9.1 Trades on Funded and tournament accounts follow these Trading Rules and the additional conditions of the programme, including any loss limits, profit targets, minimum trading days and leverage limits shown before you join. A breach of these conditions ends the evaluation or account as described in the programme terms.

ARTICLE 10

Questions and disputes

10.1 Questions about a trade should be sent to support@raltano.com within 7 days of the trade, with your trader ID and the trade details. Disputes are handled under the complaints procedure of the Service Agreement.

Raltano · Trading Rules · Version 1.0 · 8 November 2026

Questions: support@raltano.com · raltano.com